**EMERGENCY CONTACTS**

## UK

## Security Emergency Number: x 3200 (0191 227 3200) Email: [CRSecurityTeams@northumbria.ac.uk](mailto:CRSecurityTeams@northumbria.ac.uk)

INSURANCE: Insurance & Travel Risk Manager [pe.travelqueries@northumbria.ac.uk](mailto:pe.travelqueries@northumbria.ac.uk)

HEALTH & SAFETY: Tel: M: +44 (0)7817 832654 Emrys Pritchard, Director, Health, Safety, & Sustainability [emrys.pritchard@northumbria.ac.uk](mailto:emrys.pritchard@northumbria.ac.uk)

**Major events– always alert Director Health & Safety and Insurance and Travel Risk Manager, plus**

|  |  |
| --- | --- |
| **Office hours (8.30a.m. to 5 p.m.)** | **Outside office hours and at weekends / bank holidays** |
| Insurers: UMAL  Tel: 020 7847 8670 - Reference: UMAL/118/12 | Sedgwick International UK  Tel: 07500 453686/ 0844 879 3284 Mr Chris Cowley |

**Motor Accidents – 24/7 365 days per year**

For both hire cars and Northumbria University vehicles call our Insurer **NFU** – **Accident Helpline** **0800 282 652 - Certificate number 003X6806207/N03/LF**

For coach trips please alert Security and the appropriate Dean of Faculty

## OVERSEAS

Medical emergency and/or Travel emergency 24/7 AND 365 DAYS PER YEAR –

PLEASE CONTACT Global **Response: +44 (0) 2920 662425**

Email: [UMAL@global-response.co.uk](mailto:UMAL@global-response.co.uk) Reference: UMAL/118/12

After first notification it is best if one Northumbria University staff member is the key contact for the emergency organisation. For student issues this should be SSW – Susan Broadbent:  +44 (0)191 227 3467. For staff issues this can be the Insurance Advisor or a designated person from a faculty.

For flight/rail/accommodation changes please contact Diversity Travel **T: 0161 300 8258** who can try to alter bookings (note: if travel booked via a different organisation, please contact that travel booking company to rearrange travel)

UPDATED JUNE 2022 V GLANTZ, INSURANCE MANAGER